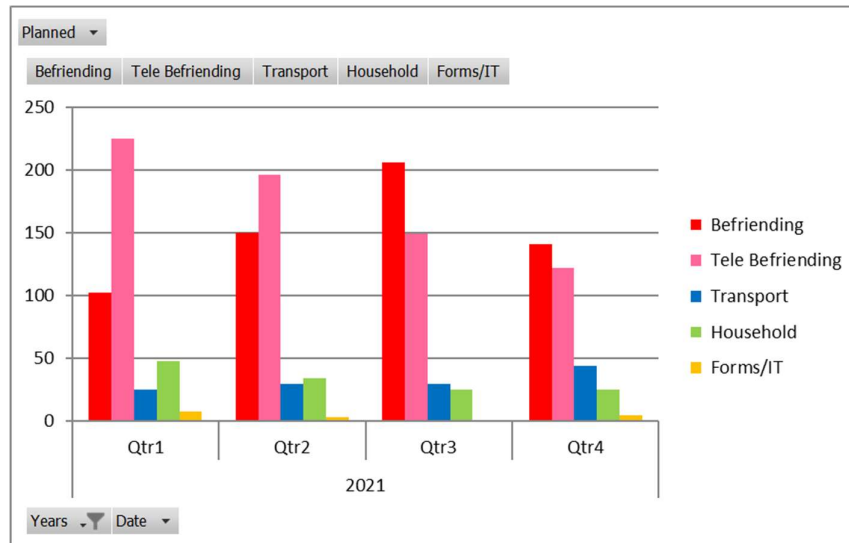


Barrow upon Soar Good Neighbour Scheme - Task Summary 2021



| Year/Month | Befriending | Tele Befriending | Transport | Household | Forms/IT |
|------------|-------------|------------------|-----------|-----------|----------|
| 2021 | 599 | 692 | 129 | 132 | 16 |
| Qtr1 | 102 | 225 | 25 | 48 | 8 |
| Qtr2 | 150 | 196 | 30 | 34 | 3 |
| Qtr3 | 206 | 149 | 30 | 25 | |
| Qtr4 | 141 | 122 | 44 | 25 | 5 |

At the beginning of 2021 we were in Lockdown again and our **telephone befriending service** remained very popular. Our **home visits** also grew in demand with members requesting to go for walks to get and about when the weather allowed.

Throughout summer and autumn this trend for walking and home visits remained very popular and befriending together accounts for **80% of the tasks** we carried out.

We have **reduced some of the scope of transport tasks** we accept due to parking issues at hospital but demand for local journeys to the shops in Loughborough or the village remains fairly consistent.

The **demand for prescription delivery reduced** when the restrictions were lifted but remains popular with some of our less mobile members.

The growth for befriending requests from our first year can be seen clearly seen.

We now support **44 members**, 22 of which have regular or weekly support.

We have **33 volunteers** with 27 that providing regular support during the last 3 months of the year.

During 2021 we carried out **1568** tasks, up from 927 in 2020. A total to date of 2495.

